



Mustang Soccer League Refund Policy 16-1

A player's circumstances may change between registration in the spring and the start of the soccer season in the summer. A family may move, have a change in financial circumstances or a player may have a change in heart. Mustang Soccer's refund policy for the league registration fee as well as league program fees is detailed in the below chart. There are no refunds for team fees.

Registration Fee Refunds (All Divisions)

Mustang incurs costs each time a player registers to play soccer. These costs increase over time so refunds will be reduced accordingly. Below is Mustang's registration refund policy:

Refund Request Submission Dates	Refund Policy
February 1st to June 15th	100% less \$50.00 admin fee
After June 15th	No refunds (exception for season ending injury or relocation less \$100.00 admin fee*)

*must be accompanied by a doctor's note or relocation verification

Full refunds will be issued to players who registered after June 15th if placement on a team does not occur.

Refund Request Procedures

Refund requests must be submitted by email to refunds@mustangsoccer.com or mailed to:

Mustang Soccer League, 4680 Camino Tassajara, Danville, CA 94506, Attn: Registrar/Refunds
Please include the following:

Player's name
Age group
Division
Contact phone number

Informing your coach or a board member is not an acceptable substitute for submitting a refund request online or through the mail. The date the communication is received by the office will count as the refund date.

Please note: Refund request may take up to thirty (30) days to process. The date the written refund request is received in the office will be counted as the Refund Request Submission Date.

Competitive Division: Elite & Premier -- Program and Team Fee Refunds

Program and team fees become the responsibility of each team member and their family at the time they accept a position on a competitive team. Injury, family relocation or call-up situations may occur, but don't alter the responsibility of a family to meet their financial commitment to their original team. In order to protect the financial stability of each competitive team, **Competitive Elite and Premier Program and Team fees are not subject to refunds** except in the case where the team coach or division director finds a replacement player who is able to assume the prorated financial obligation of the departed player.

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